

Quality policy

ALBA MILAGRO INTERNATIONAL S.P.A.'s mission is to be for its clients an international, innovative and flexible partner, capable of fulfilling the multiple needs of a global market by providing a broad range of products and a specialized and highly qualified assistance.

In order to make sure our clients are satisfied with regards to our quality requirements, and to establish some conduct guidelines that everyone, from our employees to our partners, must comply with while managing internal and external relationships on behalf of the Company, in compliance with existing laws currently in effect as well as ethical and moral principles, the Management of our Organization has decided to adopt a System for Quality Management which has been certified according to the UNI EN ISO 9001:2015 Standard (after the amendment of the ISO 9001 standard) and a documented Organization and Management Model (pursuant to Legislative Decree 231/01). ALBA MILAGRO INTERNATIONAL S.P.A.'s quality, health and safety policy is to continuously improve their own processes, with the purpose of creating products which can fully satisfy the needs and expectations of our Client and all interested parties, be them internal or external to the company. This is a crucial factor for preserving and increasing our own competitiveness on the market, since it quickly and reliably provides the public with products and services responding to the client's implicit and explicit expectations at an adequate, competitive price. It is relevant important the commitment to compliance with regulations, in particular for the protection and improvement of human safety and the environment, especially in consideration of the climatic changes that may impact infrastructures, services, raw materials purchased and goods produced by the company. This is the commitment that ALBA MILAGRO INTERNATIONAL S.P.A. realizes, as a guarantee of continuity for its customers and investors, with an integrated perspective and through continuous attention to the reduction of its impact in all industrial activities.

Basically, our Management confirmed our existing structure and provided all the necessary resources to achieve our goals, like the main COP processes (Customer Oriented Process) or our risk assessment ones evaluating possible risks hiding behind the opportunities we're trying to seize.

To make sure this policy is always up to standard, it is constantly updated with substantial changes in our Quality Management System and reviewed during our periodic review process.

In order to achieve these goals, the Management makes sure all employees are aware and are active participants in outlining this policy and provides them with a proper, necessary training.

Our Quality Policy, as well as the text of the Legislative Decree 231/01 are affixed on a notice Management in both our facilities.

Improving our quality standards is the responsibility of the Management and a mission for all our employees.

19th February 2025

THE MANAGEMENT

